

CONFLICTS IN BUSINESS ORGANIZATIONS AS A PRECURSOR TO BURNOUT

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Abstract

This research paper aims to present and offer, for the purpose of scientific discussion, a set of tools for studying occupational exhaustion (burnout) and its relationship with the conflicts in business organizations. Overcoming burnout is becoming increasingly important for the management of business organizations. The proposition presented in the paper is that burnout in business organizations comes as a result of ineffective conflict management in them. The approach presented is a tool for diagnosing employees' level of professional burnout and propensity towards conflict.

Key words: burnout; conflicts; business organization; assessment; analysis

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